



## **Brock Barn General Information**

We hope you enjoy your stay in Brock Barn – here is an A-Z of things you might need to know. If you require assistance in any way please ask.

### **Breakages**

We appreciate that things may get broken from time to time, please replace any item if you can otherwise please let us know. If you find anything that has been damaged or not as you would expect then please let us know as soon as possible. At the end of your stay the property will be cleaned and your damage deposit refunded minus any damages, breakages or additional cleaning requirements.

### **Caravan Park**

This is a completely separate property to ourselves if you wish to visit then please report to Reception. As a matter of courtesy please do not wander around the park - you have been warned and you will be told off!

### **Children**

We hope everyone enjoys their stay in Brock Barn including any children.

Please feel free to use the Paddock outside the Barn for any games and fun, but for safety reasons please do not allow your children to play in the driveways. Toy boxes for younger children and games for older kids are available upon request.

You are welcome to use the jungle gym and trampoline please note this is at your own risk.

### **Dogs**

We welcome responsible dog owners at Brock Barn and request that all dog litter is disposed properly in sealed bags and placed in the black bins. Please keep your dogs on leads whilst walking along the roadway but please feel free to let them off on the in the paddock. Please note that the Paddock is not dog proof.

Please do not let your dogs onto the furniture and beds or leave the dogs unattended at any time. A Hoover is supplied to keep the carpets clean from dog hairs.

### **DVD Player**

The DVD player is located in the lounge. Due to Coronavirus we have removed the DVDs but these are available upon request.

### **Heating**

Brock Barn is fitted with state of the art underfloor heating. Each area has its own time control and heat adjuster. The heating will have been set prior to your stay should you require any assistance with changes then please contact us.

## Housekeeping Guidance

We ask that you respect our properties and leave them as you would wish to find them. Each property has a cleaning materials with hoover, broom, dust pan & brush, mop & bucket.

At the end of your stay please:

- empty all rubbish into the bins provided
- remove all food from cupboards, fridges and freezers
- wash up or put in the dishwasher any used crockery, cutlery and glasses etc.
- clear up any dog litter from gardens
- ensure that the BBQ is left clean

## Internet Access

Wi-Fi is available throughout the cottage and the code is:

**Wireless network/SSID: EE-Hub-9Sxw**

**Password: tick-opt-EXACT**

*Please note we are a rural location and therefore on a limited bandwidth.*

## Keys

At the end of your stay please lock the door and return all keys. If no-one is available please leave the keys under the plant pot next to the front door.



## Kitchen Appliances

State of the Art appliances have been provided for your convenience. We ask that you take sometime to understand the controls. Please leave these appliances as you would wish to find them.

### Fridge in the Kitchen and Freezer in the cloakroom

### Washer/Dryer

- Place clothing the machine
- Fabric Softener and washing powder should be placed in the draw on the left hand side of the machine.
- Select the washing program required from the list on the front of the machine. The temperature can be varied using the Variable Temperature setting.
- Press and hold the Start button to begin the cycle.
- The door will not open for two minutes after the cycle has finished.

*Please note that only a small amount of wet clothing should be dried at any one time in this machine.*

- Place clothing to be dried in the unit.
- Select the drying option and the length of time for the drying cycle.
- Press start to begin the drying process

### **Dishwasher**

- Place dirty items in the racking system
- Place either a tablet or powder in the unit on the inside of the door of the dishwasher. Supplies of powder are available under the kitchen sink.
- Press the ON button at the left hand side of the top door panel to activate the dishwasher.
- Select the required program from the right hand side of the top door panel.

### **NEFF Oven**

The main oven is controlled by the knob in the centre of the unit. Press the button in to expose the knob and choose the required setting for the main oven which can be a fan oven, convector oven or grill. The temperature can then be set using the knob on the right.

### **Microwave**

- The microwave can be switched on using the central button
- To open the door press the 3<sup>rd</sup> button from the right
- Place the item to be cooked in the unit
- On the main control panel choose the power option/wattage
- Select the cooking time using the dial.
- Press Start to begin cooking

### **Recycling & Rubbish**

Please help us to help the environment by recycling responsibly.

Please recycle:

Paper & Cardboard	Green top bin
Plastic, pots, tubs	Green top bin
Tins & cans	Green top bin
Aersol cans	Green top bin
Glass & jars	Box
Food waste	Brown food bin
Other non-recyclables	Black bin

Dorset County Council are very strict on rubbish and recycling. Our bin collections are Tuesday mornings at 7am and each week is a different bin collection. Other recycling can be found in the Morrions Car Park in Bridport or please ask. Please note that we will be fined if your rubbish is not split correctly

### **Smoke Alarms & Carbon Monoxide Alarm**

Brock Barn is fitted with two smoke alarms and 1 carbon monoxide alarm – should these be activated please evacuate the premises and contact the fire services and staff.

### **Smoking**

Brock Barn is a strictly no smoking environment – please smoke outside.

### **Telephone**

Mobile phones will generally work somewhere in each property – different networks have different strengths as we are a rural location. Emergency contact number is 01308 488273.

### **Televisions**

The lounge and both double bedrooms have state of the art SMART televisions for your enjoyment. They are connected to the internet to allow access to more programs than you will have time to watch on your holiday. Please do NOT change any of the settings without consultation.

### **Tourist Information**

Pamphlets and other information about the local area can be found in Brock Barn. If you cannot find what you are looking for then please contact a us and we will be happy to help.

### **Walking**

Please feel free to walk around the land that joins Brock Barn. We have permission from the local farmer to access the Brit Valley public footpath. From Brock Barn walk up the main driveway and take the small farm track in front of you. Follow this track around the caravan park and down through three fields. Further maps are available upon request.

### **Water**

There should be sufficient hot water however if you do require more then please contact us.



### **Woodburner**

*When you first light the woodburner please ensure that the black slide out lever at the base of the burner is fully pulled out underneath the burners sill.*

Once the fire has established, larger logs can be burned. At this time you can push this lever in slightly towards the sill to lower the flames. If this lever is pushed in beyond the sill then the fire will die out.

Logs are provided free of charge, should you require additional supplies please contact a member of staff who will be happy to help.

### **WARNING:**

**All visible areas of the woodburner and chimney are hot when in use and must NOT be touched without appropriate fire gloves.**